



Rick Scott, Governor

**State of Florida
Agency for State Technology**

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Jason M. Allison
State CIO/Executive Director

November 1, 2016

Mr. Larry D. Hart, President
Florida Tax Collectors, Inc.
216 South Monroe Street
Tallahassee, Florida 32301

Dear Mr. Hart,

Thank you for your letter dated October 28, 2016. We appreciate you reaching out to us on behalf of your colleagues and the millions of Floridians who you serve.

At the Agency for State Technology (AST), we are committed to providing valuable State Data Center offerings, innovative technologies, and quality customer service to ensure agencies are able to carry out their mission-critical programs.

AST and DHSMV are steadfast in our efforts to improve the components and functionality of the Florida Department of Highway Safety and Motor Vehicles' (DHSMV) systems and are working diligently to increase the reliability of the motorist database. As you know, the infrastructure on which the database sits are at the end of life but will be upgraded by June 2017. Last weekend, we completed some hardware repairs and restored redundancy to the database; and by the end of the month, we will acquire another piece of hardware that will provide additional options for recovery should it be needed.

AST and DHSMV technical staff are working together daily to ensure system stability and Executive Leadership from both agencies participate in weekly face to face governance meetings. I look forward to speaking with you and will work with DHSMV to coordinate the meeting.

Sincerely,

Jason M. Allison, State CIO/Executive Director
Agency for State Technology

cc: Terry Rhodes, Florida Dept. of Highway Safety and Motor Vehicles
Diana Vaughn, Florida Dept. of Highway Safety and Motor Vehicles
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